

Davies Criteria for Systematic Improvement

These indicate that a company is successfully integrating systematic improvement into the daily work. Please assess the current practice of these items in your gemba/department/company in the following way:

Little to No evidence: While this may be an occasional practice, it is not a regular part of our work, and there does not seem to be a priority to do so at this time.

Some evidence: This is definitely a priority, but we are just starting to build it in more frequently and systematically, so it is not yet occurring on a regular basis. The direction is clear, however, that it will be in the future.

Fully Integrated: This is practiced regularly and frequently, by all, and is fully integrated into the daily work. This practice is seen and accepted as part of leadership responsibility.

1. Personal coaching of subordinates and developing them as future leaders

Little/No Evidence Some Evidence Fully Integrated

2. Planning and auditing improvement activity/projects for authenticity and sincere commitment

Little/No Evidence Some Evidence Fully Integrated

3. Recognition of employees, subordinates, peers, teams and other leaders

Little/No Evidence Some Evidence Fully Integrated

4. Follow up/attention to kaizen initiatives as part of daily work. Personal time management & prioritization to be able to do so.

Little/No Evidence Some Evidence Fully Integrated

5. Prioritizing actions to ensure cooperation and integration with and between other departments.

Little/No Evidence Some Evidence Fully Integrated

6. Seeking data, speaking with data, and using data on both the process and the results to make decisions, not just checking results.

Little/No Evidence Some Evidence Fully Integrated

7. Maintaining a favorable environment for improvement by upholding the values of the organization, including all the Kaizen values (principles and concepts).

Little/No Evidence Some Evidence Fully Integrated